



# Dossier's cloud-based platform is the best treatment for Centers for Dialysis Care's manual competency challenges



## Diagnosing CDC's problem

One of the most inefficient and time-consuming aspects of operating a dialysis center is managing and organizing the often paper-based competency requirements as set by the organization and regulatory agencies.

"We have been struggling to gain visibility into the real-time status of all clinical and non-clinical employees' competencies across our 20 facilities," said Gayle Nemecek, COO of Centers for Dialysis Care. "It is critical to our operation to ensure we maintain the highest standards of care as our organization grows, and have immediate access to documentation which is necessary for maintenance of regulatory requirements."

"Annual Competencies are over and the usual hours of work to sift through paper and figure out who had not completed took minutes with a report from Dossier. This was a great success for us."

Gayle Nemecek  
COO

## How CDC got up to speed with Dossier

By providing a cloud-based competency solution, Dossier helped Centers for Dialysis Care streamline management and ensure not only competencies for the entire staff, but also a higher standard of capability at the point of care. The new, fully-accessible system made the management of documentation and the delivery of high quality services seamless, no matter where a patient seeks treatment.



More than  
**65%**  
Reduction of  
administrative time

### About Centers for Dialysis Care

For over 45 years, the Centers for Dialysis Care has been a leading innovator of outstanding patient-focused treatments, kidney education, and home dialysis support and training. The largest renal care provider in Northeast Ohio with 20 locations, they're committed to assuring that every detail of the patient's care is administered with the highest standard of skill and compassion, while retaining quality staff, and collaborating with physicians, other healthcare providers, and payors.

**20**  
Facilities improved their competencies

**99%**  
Paper records eliminated

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