



# Stories

*Inspiring journeys, unforgettable results.*

## FEATURING



**Geir Arnhoff**  
CEO  
Dossier



**Anne Luco**  
Customer Success Manager  
Dossier

## SPECIAL GUEST



**Chris Bridgers**  
Pharmacy Director  
Atlanta-based health system

*At Dossier, we are proud to share stories that highlight the transformative impact our platform has on healthcare organizations. We're thrilled to spotlight one of our first U.S. clients, a large health system in Atlanta, and their incredible journey with Dossier.*

### The Challenge

Chris Bridgers, Pharmacy Director, faced a significant challenge with orientation and competency management. Traditionally, the health system relied on printed materials and paper notebooks, leading to inconsistent processes and lost paperwork. This inefficiency made it difficult to measure staff progress and ensure comprehensive training.

### The Solution

Dossier provided the perfect solution. By digitizing orientation and competencies, the health system could easily track progress, streamline processes, and ensure consistent training. As Chris noted, "We wanted a digital solution that would allow us to monitor and measure progress easily."

### The Implementation

With the help of Anne Luco, Dossier's Customer Success Manager, the transition was smooth and efficient. Anne's extensive healthcare background enabled her to understand the unique needs of the health system and tailor the implementation accordingly. Chris's active involvement and feedback were crucial to the project's success, leading to a swift seven-week implementation.



# Revolutionizing Competency Management

## The Impact

The results were immediate and profound. Digitizing competency management saved significant time, ensuring everyone was up-to-date with training and protocols. Chris shared, “That’s where you get the most value out of it. As we continued down the road, it was clear we wanted to put everything in Dossier, and that’s why we scaled up.”

## Beyond the Pharmacy

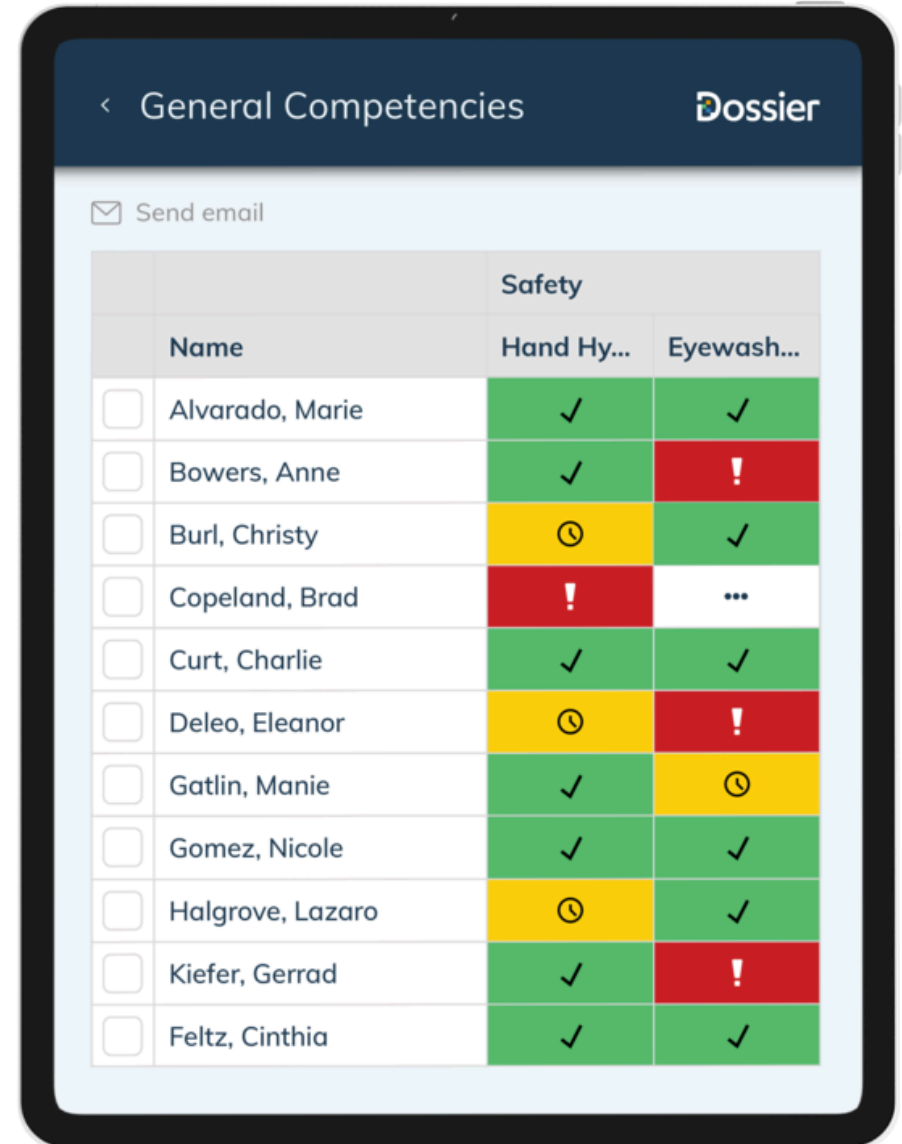
The success of Dossier's implementation in the pharmacy department inspired other departments within the health system to adopt the platform. To date, more than 20 of the hospital’s locations and departments are using Dossier. As Chris highlighted, “Dossier's digital platform is now enhancing efficiency and communication across the organization.”

## A Collaborative Journey

This journey underscores the importance of collaboration and continuous improvement. At Dossier, we view our customers as collaborative learning partners, constantly seeking feedback to enhance our platform. A software is never finished. It’s something you build on, learn from, and make better.

## Looking Forward

As Dossier continues to work with healthcare organizations across the country, stories like this inspire the Dossier team to continue to innovate and deliver solutions that meet the evolving needs of the industry.



Discover the Dossier difference.  
[dossier.com/demo](https://dossier.com/demo)